Table 1

Numbers of Incidents and Participant Rates per Category and Incident Type

| | Critical Incident | | | | | | Wish-list (*n* = 15) | | |
| | Helping (*n* = 12) | | | Hindering (*n* = 46) | | | | | |
Category	IN (*n*)	PA (*n*)	PA (*%*)	IN (*n*)	PA (*n*)	PA (*%*)	IN (*n*)	PA (*n*)	PA (*%*)
Policies & procedures	1	1	5.6	9	8	**44**	10	6	**33.3**
Economy & competition	0	0	0	8	6	**33.3**	0	0	0
Cultural challenges	3	2	11.11	14	10	**55.6**	3	3	16.7
Language skills	6	6	**33.3**	8	5	**27.8**	2	2	11.1
Life Circumstance	2	1	5.6	7	5	**27.8**	0	0	0

Note. Numbers in boldface type indicate categories with participation rates of 25% or greater.
PA = Participants (*N* = 18); IN = Incidents (*N* = 73)