Table 3

 Complete set of themes identified

A learning ecology is a useful way to conceptualize careers forums	The conflict between creating a safe space versus managing privacy, safeguarding and negative psychological impact	The asynchronous nature of forums supports accessibility but provides challenges for guidance practice	Ethical principles still underpin the activity of guidance practitioners providing support in forums	Careers practitioners have clear ideas on how roles are demarcated in a forum space	Miscellaneous
Information	Create &	Accessibility.	Applying ethical	Create &	Showcase the service to
resource.	maintain a safe space.	Lurking posting behaviour.	guidance principles.	maintain a safe space.	stakeholders.
Community	space.	benaviour.	principles.	space.	stakenoraers.
interaction.	Privacy	Challenges of	Posting strategy.	Facilitate	Encourage
Facilitate	concerns.	asynchronous text based IAG	Understanding	interaction.	action.
interaction.	Practitioners	versus 1:1	Understanding students career	Practitioners	Data driven
	feel responsible	synchronous	needs.	feel responsible	approach.
A space for	for forum	guidance.		for forum	G' 0 1 1
sharing.	health.	Response		health.	Size & demand is unpredictable.
Learning	Positive	expectations		Guests	is unpredictable.
environment.	psychological	created by		contribute	
Learn about self.	impact.	asynchronous versus		specialist LMI	
Learn about sen.	Negative	synchronous.		and industry expertise.	
Increase	psychological			•	
opportunity	effects.			Differing roles.	
awareness.	Safeguarding			Practitioners curate content.	
Provide careers	disclosures.			curate content.	
information &				Guests &	
knowledge.				employers used to attract	
Develop support network.				students.	
network.				Practitioners start	
Practitioners				conversations.	
start					
conversations.					

Note: Themes associated with a large number of codes are shown in **bold**. Themes that received fewer mentions are shown in plain type